

REQUEST IT AT THE INFORMATION DESK



WHEELCHAIR

Present your ID document.
For exclusive use **within the terminal**.



BABY STROLLER

Available for **children under 3 years old**. Present your ID document. For exclusive use within the terminal.



SUNFLOWER LANYARD

If you have a **non-visible condition** (autism, Alzheimer's, or others), request it to access priority services.



AIRLINES DIRECTORY

Present your ID document.



CALL CENTER

Call **01 517-3500** for 24/7 assistance.

Within the terminal, you may use the national and international **free call booths**.



LOST & FOUND OFFICE

If you forgot an item, visit **Floor 3**, in front of Coolbox. Service hours: 8 a.m. to 8 p.m., or visit www.lima-airport.com



RAMPS AND ELEVATORS



BRAILLE SIGNAGE

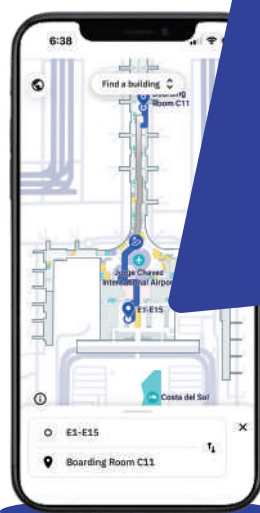


TACTILE GUIDANCE PATH



LOOKING FOR THESE FACILITIES?

Use the airport's
INTERACTIVE MAP



LEARN MORE about

the global initiative of the
SUNFLOWER LANYARD



www.lima-airport.com



AEROPUERTO
JORGE CHÁVEZ



FREE FACILITIES

accessible and inclusive
for priority assistance



ACCESS TO JORGE CHAVEZ INTERNATIONAL AIRPORT

FLOOR 1



National and International
Arrivals Hall

FLOOR 2



Pedestrian access via the
Boulevard

FLOOR 3



Direct access to
Check-in and
departures by vehicle

4 INFORMATION DESKS

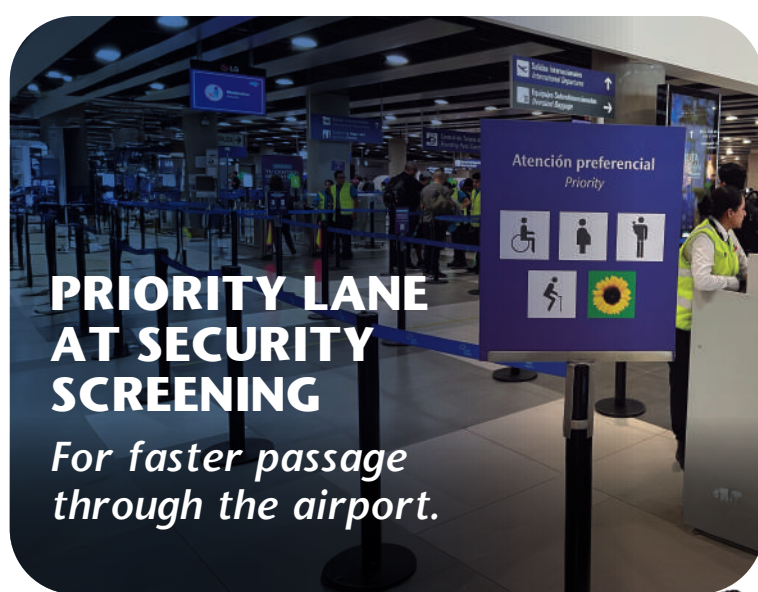
- Arrivals / FLOOR 1
- Check-in / FLOOR 3
- Domestic Area
- International Area

WITH ASSISTANCE IN
SIGN LANGUAGE



UNIVERSAL COUNTERS

These symbols identify the available facilities



PRIORITY LANE AT SECURITY SCREENING

*For faster passage
through the airport.*



PRIORITY SEATING



ELECTRIC CARTS

*Available in the Domestic and
International areas. Also available
along the Boulevard (Floor 2),
with stops at both ends.*



PREFERENTIAL TOILET

*Located within the general-use
restrooms. They feature larger
cubicles with support handrails.*



BABY CARE ROOM



Request access to the room at the
Information Desk or by scanning
the QR code on the door.



**Check-in (Floor 3), Domestic and
International Area**

FAMILY TOILETS



- Equipped with diaper-changing stations.
- Drinking fountains are located nearby.

IN CASE OF EMERGENCY WE HAVE INTERNAL REFUGE AREAS



Spaces with fire-rated doors and
reinforced structures along the
evacuation route. If you need
assistance, you may use the CallBox.

PRIORITY PARKING

- Arrivals / FLOOR 1

If you are picking up a person with a
disability, you must present a **copy of the
document** that certifies the disability.

- Departure Area / FLOOR 3, Gate 2

This area allows **more than 10 minutes**
for passenger drop-off. Please **validate
your ticket** at the Information Desk.

