

## REQUEST IT AT THE INFORMATION DESK



### WHEELCHAIR

Present your ID document.  
For exclusive use **within the terminal**.



### BABY STROLLER

Available for **children under 3 years old**. Present your ID document. For exclusive use within the terminal.



### SUNFLOWER LANYARD

If you have a **non-visible condition** (autism, Alzheimer's, or others), request it to access priority services.



### AIRLINES DIRECTORY

Present your ID document.



### CALL CENTER

Call **01 517-3500** for 24/7 assistance.

Within the terminal, you may use the national and international **free call booths**.



### LOST & FOUND OFFICE

If you forgot an item, visit **Floor 3**, in front of Coolbox. Service hours: 8 a.m. to 8 p.m., or visit [www.lima-airport.com](http://www.lima-airport.com)



### RAMPS AND ELEVATORS



### BRAILLE SIGNAGE



### TACTILE GUIDANCE PATH



### LOOKING FOR THESE FACILITIES?

Use the airport's **INTERACTIVE MAP**



### LEARN MORE about

the global initiative of the **SUNFLOWER LANYARD**



[www.lima-airport.com](http://www.lima-airport.com)



AEROPUERTO  
JORGE CHÁVEZ



## FREE FACILITIES

accessible and inclusive  
for priority assistance



## ACCESS TO JORGE CHÁVEZ INTERNATIONAL AIRPORT

### FLOOR 1



National and International Arrivals Hall

### FLOOR 2



Pedestrian access via the Boulevard

### FLOOR 3



Direct access to Check-in and departures by vehicle

## 4 INFORMATION DESKS

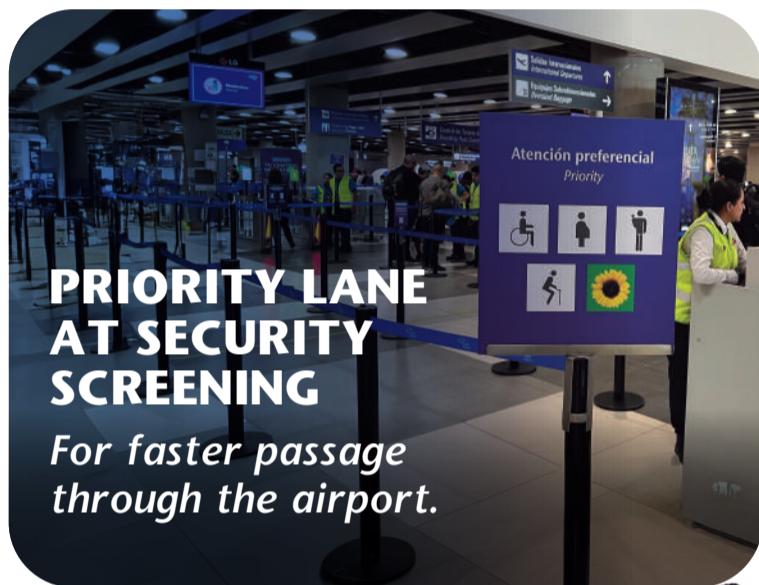
- **Arrivals / FLOOR 1**
- **Check-in / FLOOR 3**
- **Domestic Area**
- **International Area**

WITH ASSISTANCE IN  
**SIGN LANGUAGE**



UNIVERSAL COUNTERS

### These symbols identify the available facilities



#### PRIORITY LANE AT SECURITY SCREENING

For faster passage through the airport.



#### PRIORITY SEATING



#### ELECTRIC CARTS

Available in the Domestic and International areas. Also available along the Boulevard (Floor 2), with stops at both ends.



#### PREFERENTIAL TOILET

Located within the general-use restrooms. They feature larger cubicles with support handrails.

## PRIORITY PARKING

- **Arrivals / FLOOR 1**

If you are picking up a person with a disability, you must present a **copy of the document** that certifies the disability.

- **Departure Area / FLOOR 3, Gate 2**

This area allows **more than 10 minutes** for passenger drop-off. Please **validate your ticket** at the Information Desk.



## BABY CARE ROOM



Request access to the room at the Information Desk or by scanning the QR code on the door.

**Check-in (Floor 3), Domestic and International Area**

## FAMILY TOILETS



- Equipped with diaper-changing stations.
- Drinking fountains are located nearby.

## IN CASE OF EMERGENCY WE HAVE INTERNAL REFUGE AREAS



Spaces with fire-rated doors and reinforced structures along the **evacuation route**. If you need assistance, you may use the CallBox.